

Annual Review

2021-2022



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What is the TDS Charitable Foundation?

The TDS Charitable Foundation [a Charitable Incorporated Organisation] exists to raise standards in the private rented sector.

This objective is delivered mainly by the Foundation funding projects which help tenants, agents and landlords better understand their rights and obligations as well as the use of various dispute resolution services.

THE FOUNDATION LOOKS TO SUPPORT PROJECTS WHICH FOCUS ON

- Promoting knowledge of landlords' obligations
- Promoting knowledge of tenants' rights and responsibilities

The TDS Charitable Foundation is funded mainly by donations from The Dispute Service and provides grant funding to organisations within England and Wales.

In Scotland, The Dispute Service is a guarantor in the SafeDeposits Scotland Charitable Trust which works towards similar goals in the Scottish private rented sector.

HOW ARE PROJECTS FUNDED BY TDS CHARITABLE FOUNDATION?

Previously, the Charitable Foundation has invited organisations to submit bid funding applications to outline the proposed projects or initiatives they seek funding for. Applications were then reviewed by the Board of the Foundation.

FUNDING FUTURE PROJECTS IN 2023-23

To enable the TDS Charitable Foundation to continue to improve the Private Rented Sector, a commissioning model of funding will be utilised for the new financial year.

Over the coming year, the Foundation will identify key areas of focus and invite specific organisations to submit proposals.

TDS CHARITABLE FOUNDATION BOARD AS OF 31 MARCH 2022

Martin Partington CBE QC

Chair of the TDS Board
Chair of the TDS Charitable Foundation

Kate Faulkner

Founder of
Propertychecklists

Steve Harriott

Chief Executive of TDS

David Cox

Legal & Compliance Director, Rightmove

Alison MacDougall

New Homes Ombudsman [TDS]

John Kraus

Consultant

Martin Blakey

Chief Executive of Unipol

Peter Bolton King

Property Consultant

Three members of the Board are appointed by The Dispute Service and the remaining trustees are appointed by the Board as Independent trustees.

What new projects has the TDS Charitable Foundation funded this year?

During 2021-2022, the TDS Charitable Foundation invited organisations to submit funding proposals for projects. A small number of applications for a range of projects were considered by the Trustees and one organisation was successful with their application and were awarded grant funding totalling **£9,919**.

PETERBOROUGH ASYLUM AND REFUGEE COMMUNITY ASSOCIATION

Peterborough Asylum and Refugee Community Association (PARCA) is a multicultural charitable organisation that offers guidance and assistance to Refugees, Asylum Seekers, EU Migrants and BAMER (Black, Asian, Minority Ethnic and Refugees) in the Park Ward, Dogsthorpe, Millfield, New England and across all the other residential areas in Greater Peterborough.

Grant funding was awarded to run training sessions for staff and volunteers to understand the PRS and the rights of tenants. The purpose of the training is to develop their knowledge to support clients more effectively.

A second focus of the project is a campaign to increase landlords renting to migrants and refugees.

The aim of the project is to increase understanding amongst refugee and migrant communities of their rights as tenants in private rented accommodation and to improve tenant-landlord relationships.

Six training sessions are due to run from July 2022 – Dec 2022 covering a range of topics:

- **Advice for people who are looking for private rented accommodation**
- **Advice for people facing issues with their landlords**
- **Budgeting advice to prevent people falling into rent arrears**
- **Advice for people who are looking for private rented accommodation**
- **Advice for people facing issues with their landlords**
- **Budgeting advice to prevent people falling into rent arrears**

Thanks to the work of their incredible volunteers, PARCA have been awarded The Queen's Award for Voluntary Service in 2022.

Each year, outstanding examples of voluntary work are celebrated through the Queen's Award for Voluntary Service (QAVS). QAVS are the highest awards given to local voluntary groups in the UK, and they are awarded for life.

The TDS Charitable Foundation are extremely proud to be working with PARCA to enable the continuation of this fantastic work.



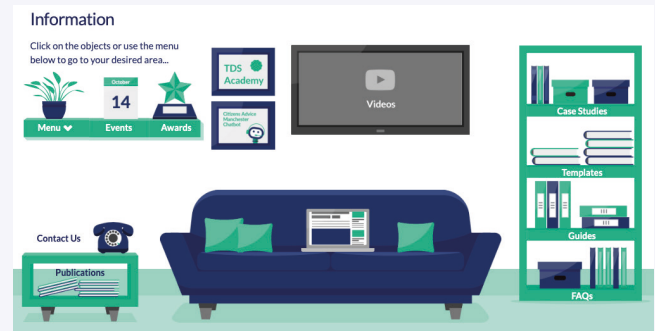
On-going projects

MANCHESTER CITIZENS ADVICE BUREAU AWARDED £25,000

Funding was granted for the continuation of the Advicebot project, increasing availability of the product as well as creating a self-contained initial advice chatbot that can easily be ported to any website. Manchester CAB have also used the additional funding to improve the functionality of the Advicebot by adding a feature where the technology guides users through advice options such as: benefits, money issues, housing, relationships, immigration, and work problems.

The Advicebot won the national Innovation of the Year at the National Conference. Between April 2019 and March 2020 over 3,200 people accessed the chatbot.

The chatbot is now live and accessible via the TDS Lounge.



EXETER PRIVATE RENTAL FORUM AWARDED £9,943.29

Safer Renting For Exeter II. The funding will be used to tackle how tenancies are managed, both in terms of day-to-day physical management, but also to ensure that the paperwork and safeguards of good tenancy management are in place.

In the Covid-19 world there has been an enforced shift to online delivery of the project with subjects being pre-recorded and broken down to bite-size sessions.

THE EYE FM AWARDED £2,000

The Eye FM is a community radio station in Great Britain. The station broadcasts on 103.0 FM in Melton Mowbray, across the Vale of Belvoir and via the internet.

The grant funded has enabled them to produce information and advisory bulletins under the title "Responsible Renting for tenants and landlords" and broadcast these on air up to six times a day at set times within normal programming.

The aim of the project is to raise awareness of the responsibilities of landlords and tenants in privately rented accommodation.

The UK Centre Collaborative Centre for Housing Evidence [CaCHE] £197,014

RAISING STANDARDS IN THE PRIVATE RENTED SECTOR

The UK Collaborative Centre for Housing Evidence (CaCHE) has been funded by the TDS Charitable Foundation and the SafeDeposits Scotland Charitable Trust to undertake a broad and diverse programme of research on issues relating to developments in, and operation of, the UK private rented sector.

The objective of the programme is to contribute to improving standards in the sector by helping policymakers and practitioners respond to the challenges faced by the sector, on the basis of reliable and accurate evidence. This aligns with the key charitable objective of both the TDS Charitable Foundation and SafeDeposits Scotland Charitable Trust to raise standards in the private rented sector by advancing education on housing rights and obligations.

This programme of work is based within CaCHE's governance theme, led by Professor Alex Marsh of the University of Bristol. The academic team is Professor Alex Marsh, Professor Ken Gibb, Dr Jennifer Harris, Dr Gareth James.

THE PROJECT IS A THREE-YEAR FUNDED PROGRAMME WITH THE OUTPUTS BEING AS FOLLOWS:

► **Ongoing Projects**

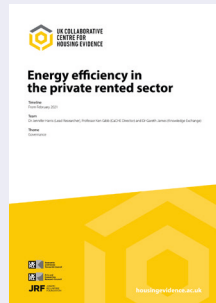
HOUSING AND WELLBEING IN THE PRIVATE RENTED SECTOR

[Read Here](#)



ENERGY EFFICIENCY IN THE PRIVATE RENTED SECTOR

[Read Here](#)



► **Completed Projects**

INNOVATIONS IN HOUSING ADVICE

[Read Here](#)



ALTERNATIVE APPROACHES TO RESOLVING HOUSING DISPUTES

[Read Here](#)



IMPROVING COMPLIANCE WITH PRIVATE RENTED SECTOR LEGISLATION

[Read Here](#)



HEALTH AND WELLBEING IN THE PRIVATE RENTED SECTOR

[Read Here](#)



► **Additional outputs**

TACKLING ISSUES IN THE PRIVATE RENTED SECTOR

[Read Here](#)



THE PRIVATE RENTED SECTOR IN THE UK

[Read Here](#)



TDS Charitable Foundation publications

TDS CHARITABLE FOUNDATION DIGEST OF PROJECTS 2014-2022

The Charitable Foundation was launched in 2014 and since this time to the end of March 2022 has provided funding for 60

projects within England, Wales, and Northern Ireland.

To date, the Foundation has awarded over £800,000 to fund a range of different ventures all with a core focus to advance education about housing rights and obligations.

[Click here to read.](#)



ANNUAL REVIEW

The Annual Review is a publication which provides a succinct overview of the year's activities.

Each Annual Review highlights the work The TDS Charitable Foundation has carried out, which organisations have received funding and the projects that have been completed within the year.

ANNUAL REVIEW | 2017 – 2018

[Read Here](#)



ANNUAL REVIEW | 2018 – 2019

[Read Here](#)



ANNUAL REVIEW | 2019 – 2020

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ANNUAL REVIEW | 2021 – 2022

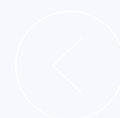
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Summary of Accounts

FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH 2022

Incoming Resources	Unrestricted Funds 2021 (£)	Total year ended 31 March 2022	Unrestricted Funds (£)	Total year ended 31 March 2021
Incoming resources from generated funds				
Donations	100,000	100,000	78,519	78,519
Interest	0	0	0	0
Total Incoming Resources	100,000	100,000	78,519	78,519
Resources Expended				
Charitable activities	(29,946)	(29,946)	(94,428)	(94,428)
Support costs	(1,976)	(1,976)	(2,145)	(2,145)
Total Resources Expended	(31,922)	(31,922)	(96,573)	(96,573)
Net Movement in funds	131,922	131,922	(18,054)	(18,054)
Reconciliation of funds				
Total funds brought forward	279,764	279,764	297,818	297,818
Total funds carried forward	411,686	411,686	279,764	279,764



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